

QG 1: Statements1-6

Statements1-6	Excellent	Very Good	Good	Fair	Poor	Totals	Replies	Mean	Mean	
									0	5
Pre-admission information. Your understanding of hospital procedures and services before being adm	13.0 52.0%	7.0 28.0%	3.0 12.0%	2.0 8.0%	0.0 0.0%	25.0 100.0%	25.0	4.24		
Your involvement with decisions. Ability of nurses to involve you in decisions about your care.	5.0 20.0%	7.0 28.0%	6.0 24.0%	4.0 16.0%	3.0 12.0%	25.0 100.0%	25.0	3.28		
Caring by nurses. Caring and understanding shown to you by nurses.	6.0 24.0%	6.0 24.0%	5.0 20.0%	5.0 20.0%	3.0 12.0%	25.0 100.0%	25.0	3.28		
Response time of nurses. How promptly nurses responded to your requests and needs.	5.0 20.0%	7.0 28.0%	6.0 24.0%	4.0 16.0%	3.0 12.0%	25.0 100.0%	25.0	3.28		
Communication with hospital staff. How well informed you were of your daily care routine.	9.0 36.0%	4.0 16.0%	8.0 32.0%	1.0 4.0%	3.0 12.0%	25.0 100.0%	25.0	3.60		
Overall Rating of your Hospital experience	8.0 32.0%	5.0 20.0%	6.0 24.0%	5.0 20.0%	1.0 4.0%	25.0 100.0%	25.0	3.56		
Whole Group	7.7 30.7%	6.0 24.0%	5.7 22.7%	3.5 14.0%	2.2 8.7%	25.0 100.0%	25.0	3.54		

Q7: Year you were born

Year you were born			
	Counts	Percents	Percents
			0 100
1950	3	12.0%	
1954	2	8.0%	
1955	3	12.0%	
1969	3	12.0%	
1970	2	8.0%	
1971	3	12.0%	
1974	3	12.0%	
Other	6	24.0%	
Totals	25	100.0%	
Mean	--		

Q8: Gender

Gender			
	Counts	Percents	Percents
			0 100
Male	17	68.0%	
Female	8	32.0%	
Totals	25	100.0%	
Mean	1.32		

Q9: Month

Month			
	Counts	Percents	Percents
			0 100
January	2	8.0%	
February	6	24.0%	
March	5	20.0%	
April	1	4.0%	
May	3	12.0%	
June	2	8.0%	
July	0	0.0%	
August	2	8.0%	
September	2	8.0%	
October	0	0.0%	
November	2	8.0%	
December	0	0.0%	
Totals	25	100.0%	
Mean	4.64		

Q10: Year

Year			
	Counts	Percents	Percents
			0 100
Q1 1999	9	36.0%	
Q1 2000	9	36.0%	
Q1 2001	7	28.0%	
Totals	25	100.0%	
Mean	--		

Q11: Number of nights you spent in hospital before being discharged (for less than 24 hours enter...)

Number of nights you spent in hospital before being discharged (for less than 24 hours enter 9924)			
	Counts	Percents	0 Percents 100
From 1	4	16.0%	
From 2	4	16.0%	
From 3	7	28.0%	
From 4	2	8.0%	
From 5	3	12.0%	
From 7	2	8.0%	
Other	3	12.0%	
Totals	25	100.0%	
Mean	3.72		

Q12: Any Comments ?

Any Comments ?

- Could use a few more staff
- Pre-admission was a nightmare
- The food was not very good
- There were too many nurses hovering around
- Great experience
- Good staff, made a world of difference
- By the end of my stay, I was ready to go home!
- Nursing staff were awesome
- Pre-admission could use some assistance
- Wish I had never gone to this hospital
- Loved the food
- Need more staff
- The doctors and nurses really knew what they were doing
- They never told me anything
- Thank you for the wonderful stay
- keep up the good work.
- Need more staff to direct people where they need to go
- The staff were well trained
- Had a hard time understanding the staff
- The nurses never seemed to be around
- They never listened to what I had to say
- Need phones in every room
- It was a very good experience.
- I wouldn't want to come back to this hospital
- The staff were great